

## More information on booking an appointment

**How is an examination booked? Do you also provide a deadline guarantee?**

The client can book an appointment by phone using the telephone number [+421 940 40 90 70](tel:+421940409070) or by email: [poliklinika@vaslekar.sk](mailto:poliklinika@vaslekar.sk)

The appointment is booked for a specific date. The appointment time is indicative, the examination of each patient may exceed the specified time. The employee of the client center offers appointment dates according to the occupancy of the doctor's electronic diary and offers the earliest possible date. We build the booking system to provide the client with the earliest possible date. An acute examination is indicated by a general practitioner for adults and it is possible to arrange an appointment with a specialist according to the urgency of the health condition. The management of the acute patient is fully under the direction of the clinic.

**Can I come for an examination if there has been a sudden change in my state of health, but I have not been booked for an examination?**

Yes, in that case, please contact our client center by phone at [+421 940 40 90 70](tel:+421940409070), which will connect you to the general practitioner or specialist you are visiting. After a telephone consultation, the doctor will determine further health care management and recommend further steps.

**Can I see a specialist even without an annual membership?**

Yes. The annual membership is not required for the visit of the clinic. The client can also visit Clinic Váš Lekár once.

If the clinic in question does not have a contractual relationship with the patient's health insurance company, examinations and prescribed treatment are paid for by the client according to the valid price list of the Clinic Váš Lekár. By purchasing an annual membership, the client, among other benefits, also receives discounts from the list prices.

**Can I come for an examination even if I am not a client of the clinic? Will you investigate me?**

Yes, the health care is not subject to a registration fee for a separate visit to the outpatient clinic. If you do not wish to use the special membership services, personal care program, client management, client center services, and additional services of Clinic Váš Lekár, you can make an appointment directly at the outpatient clinics of the Clinic Váš Lekár.

You can do so during a personal visit at the Clinic Váš Lekár, Eurovea 2, Pribinova 40, 821 09 Bratislava, where the employees of the Clinic Váš Lekár will provide you with an appointment according to the availability of individual clinics.

In this case, the same rule applies - if the clinic in question does not have a contractual relationship with your health insurance company, examinations and prescribed treatment are paid for by the patient according to the price list of Outpatient Clinics Váš Doctor.